

## Quarterly Statement on Investor Grievance <u>Redressal Mechanism</u> (Q2 FY 2023-24)

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement on Investor Complaints based on Certificate received from M/s Link Intime India Private Limited, Registrar and Share Transfer Agent ('RTA'), for the quarter ended September 30, 2023, is given below:

Sl. No.	Particulars	No. of Complaints
1.	Investor Complaints pending at the beginning of the quarter	1*
2.	Investor Complaints received during the quarter	477
3.	Investor Complaints disposed of during the quarter	476
4.	Investor Complaints pending at the end of the quarter	2#

\*The complaint was received on June 29, 2023 pertaining to non-receipt of Interim dividend for FY 2019-20. The same was disposed of on July 14, 2023.

*#Two complaints were received on September 29, 2023 regarding non-credit of shares and non-acceptance of shares pursuant to Buy back. The same were disposed of on October 03, 2023 and October 13, 2023 respectively.* 

A certificate issued by RTA is also enclosed herewith.

Yours faithfully, For IndiaMART InterMESH Limited

Nay Chargeme,

(Manoj Bhargava) Group General Counsel, Company Secretary & Compliance Officer Membership No: F5164

Encl: as above



October 20, 2023

To,

The Company Secretary M/s. IndiaMART InterMESH Limited 1<sup>st</sup> Floor, 29, Daryaganj, New Delhi-110002

**Sub** :Investor Grievance Report for the quarter ended September 30, 2023 **Unit : IndiaMART InterMESH Limited :-** Public Issue & R.T.A.

Dear Sir,

Please refer the below Investor Grievance details from July 1, 2023 to September 30, 2023:

Details of Investor Grievances	No. of Investor Grievances	
Total Grievances pending at the Beginning of Quarter	01*	
Letters From shareholders/E-mail	470	
R.O.C	Nil	
N.S.E.	01	
B.S.E	Nil	
SEBI	06	
Total Grievances disposed off	476	
Total Grievances pending at the end of the Quarter	02#	

\*The complaint was received on June 29, 2023 pertaining to non-receipt of Interim dividend for FY 2019-20. The same was disposed of on July 14, 2023.

#Two complaints were received on September 29, 2023 regarding non-credit of shares and non-acceptance of shares pursuant to Buy back. The same were disposed of on October 03, 2023 and October 13, 2023 respectively.

We confirm that 02 complaints received during the quarter was remaining unsolved at the end of the quarter and apart from that no complaint was remaining unresolved for more than 30 days.

Additionally, 39 request(s) and 388 Queries were received from the shareholder(s) by us, the Company and Nuvama Wealth Management, Manger to the Offer for Buy Back during the quarter which were suitably addressed.

Yours faithfully,

For LINK INTIME INDIA PVT LIMITED

Bharat Bhushan Assistant Vice-President

Link Intime India Pvt. Ltd. 44, Community Centre, 2nd Floor, Naraina Industrial Area, Phase-1, Near PVR Naraina, New Delhi-110028 Phone : 011 - 4141 0592, 93, 94 Telefax : 011 - 4141 0591 E-mail : delhi@linkintime.co.in



October 20, 2023

Link Intime India Pvt. Ltd. 44, Community Centre, 2nd Floor, Naraina Industrial Area, Phase-1, Near PVR Naraina, New Delhi-110028 Phone : 011 - 4141 0592, 93, 94 Telefax : 011 - 4141 0591 E-mail : delhi@linkintime.co.in

To, The Company Secretary M/s. IndiaMART InterMESH Limited 1<sup>st</sup>Floor, 29, Daryaganj, New Delhi-110002

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Dear Sir,

**Sub** :Investor Grievance Report for the quarter ended September 30, 2023 **Unit : IndiaMART InterMESH Limited :-** Public Issue & R.T.A.

Detail of Investors Grievances received during the quarter ended September 30, 2023:

Particulars of Investors Grievance		No. of Complaint(s) 01*	
(A) Opening Balance			
(B) Total Grievances received during the period as per details provided herein below:			
I.	Non receipt of share certificate	Nil	
II.	Non receipt of dividend (after payment of Dividend)	17	
III.	Non receipt of annual report (including till the time the SEBI / MCA circular persist)	Nil	
IV.	Non receipt of bonus / consolidated / split / duplicate / exchanged share certificates	02	
V.	Issue of duplicate share certificate	Nil	
VI.	Non receipt of demat request / rejected DRF	Nil	
VII.	Non receipt of TDS certificate	Nil	
VIII.	Non receipt of securities after transfer / transmission	Nil	
IX.	Non receipt of shares after conversion / endorsement / consolidation / splitting	Nil	
X.	Receipt of refund / dividend in physical mode instead of electronic mode	Nil	
XI.	Any other complaint received to the Company through SEBI SCORES,ROC or Stock Exchanges	07	
XII.	Buy Back of equity shares _FY 2024	451	
(C) To	tal Grievances disposed off during the period	476	
D) Gr	ievances pending at the end of period (A+B-C)	02#	

\*The complaint was received on June 29, 2023 pertaining to non-receipt of Interim dividend for FY 2019-20. The same was disposed of on July 14, 2023.

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Yours faithfully, For LINK INTIME INDIA PVT LIMITED

Bharat Bhushan Assistant Vice-President